

# CCS Technical Documentation

## NAM-2 Series Transceivers

# Troubleshooting Instructions

This page intentionally left blank.

**Table of Contents**

	<b>Page No</b>
Transceiver troubleshooting.....	4
Baseband Troubleshooting .....	4
PCB Test Points .....	4
Testing.....	6
Troubleshooting .....	7
System Clock.....	8
Sleep Clock .....	9
Power Supplies.....	11
Phone is totally dead .....	15
Flash programming fails.....	15
Power doesn't stay on or phone is jammed .....	15
Contact Service on the phone display .....	15
SIM related faults .....	17
Audio faults .....	18
Charging fault.....	20

## Transceiver troubleshooting

### Baseband Troubleshooting

Because of the underfilling of the MAD and combo memory, it is impossible to change them.

### PCB Test Points

Reference	Signal	Note
C213	RFC	MAIN CLOCK (13MHz) HAGAR (N505) -> MAD (D200)
J100*	PWM	CHARGE CURRENT CONTROL CCONT (N100) -> CHAPS (N101)
J101	FBUSTX	FBUS TRANSMITTED DATA MAD (D200) -> SERVICE INTERFACE
J102	FBUSRX	FBUS RECEIVED DATA SERVICE INTERFACE -> MAD (D200)
J103	MBUS	ONE WIRE TWO DIRECTION SERIAL BUS (9600 BIT/S) MAD (D200) <-> SERVICE INTERFACE
J104	CCONT CSX	CCONT (N100) CHIP SELECT MAD (D200) -> CCONT (N100)
J223	CCONT INT	CCONT (N100) INTERRUPT MAD (D200) -> CCONT (N100)
J226	VCXOPWR	26MHz SYSTEM CLOCK CONTROL MAD (D200) -> VCXO (G830)
J227	PURX	POWER UP RESET CCONT (N100) -> MAD (D200)
J228	SLEEPCLK	SLEEP CLOCK (32kHz) CCONT (N100) -> MAD (D200)
J230	GND	GROUND
J234*	HAGAR _RESET_X	HAGAR (N505) RESET MAD (D200) -> HAGAR (N505)
J235	ROM1SELX	FLASH CHIP SELECT MAD (D200) -> COMBO MEMORY (D210)
J236	RAMSELX	RAM CHIP SELECT MAD (D200) -> COMBO MEMORY (D210)
J237	SYNTHDATA (SDATA)	HAGAR (N505) SERIAL DATA MAD (D200) -> HAGAR (N505)
J239	DSPXF	NOT CONNECTED

Reference	Signal	Note
J240	MCURDX	MCU READ MAD (D200) -> COMBO MEMORY (D210)
J241	MCUWRX	MCU WRITE MAD (D200) -> COMBO MEMORY (D210)
J242	MCUAD1	MCU ADDRESS LINE 1 MAD (D200) -> COMBO MEMORY (D210)
J245*	SCLK	HAGAR (N505) SERIAL CLOCK MAD (D200) -> HAGAR (N505)
J250	COBBA CSX	COBBA (N250) CHIP SELECT MAD (D200) -> COBBA (N250)
J251	COBBA SDA	COBBA (N250) SERIAL BUS DATA MAD (D200) <-> COBBA (N250)
J252	COBBA CLK	COBBA (N250) SERIAL BUS CLOCK MAD (D200) -> COBBA (N250)
J253	PCMRXDATA	AUDIO RECEIVED DATA COBBA (N250) -> MAD (D200)
J254	PCMDCLK	AUDIO DATA CLOCK (512KHz) MAD (D200) -> COBBA (N250)
J255	PCMSCLK	AUDIO SYNC CLOCK (8kHz) MAD (D200) -> COBBA (N250)
J255	ESYSRESETX	COMPOMEMORY (D210) ENABLE MAD (D200) -> COMBO MEMORY (D210)
J256	PCMTXDATA	AUDIO TRANSMITTED DATA MAD (D200) -> COBBA (N250)
J257	CCUT (MCUGE N100)	CHARGE CUT MAD (D200) -> CHAPS (N101)
J258*	BUTTON_CTRL (MCUGENIO1)	HEADSET BUTTON DETECTION CONTROL MAD (D200) -> XMICP
J259	MCUGENIO2	NOT CONNECTED
J260	EXTMCUDA0	MCU DATA LINE 0 MAD (D200) <-> COMPOMEMORY (D210)
J299*	TXP	TRANSMITTER POWER CONTROL MAD (D200) -> RF
L200	MIC	MIC BIAS VOLTAGE, 2.1V IF NO MIC V250 -> MIC
N310 PIN 13	KBD LIGHT	KEYPAD LED LIGHT CURRENT UI-SWITCH (N310) -> KEYPAD BACK LIGHT LEDS
N310 PIN 14	KBDLED_ADJ	KEYPAD BACKLIGHT BRIGHTNESS ADJUSTMENT R311 -> UI-SWITCH (N310)
Reference	Signal	Note

N310 PIN 16	VIBRA_CTRL	VIBRA DRIVE UI-SWITCH (N310) -> VIBRA (M300)
N310 PIN 19	VIBRA	VIBRA CONTROL PWM MAD (D200) -> UI-SWITCH (N310)
N310 PIN 3	BUZZER	BUZZER CONTROL PWM MAD (D200) -> UI-SWITCH (N310)
N310 PIN 6	BUZZER_CTRL	BUZZER DRIVE UI-SWITCH (N310) -> BUZZER (B301)
N310 PIN 7	KBLIGHTS	KEYPAD AND DISPLAY BACKLIGHT CON TROL MAD (D200) -> UI-SWITCH (N310)
N310 PIN 8	LCDLED_ADJ	LCD BACKLIGHT BRIGHTNESS ADJUST MENT R310 -> UI-SWITCH (N310)
N310 PIN 9	LCD LIGHT	LCD LED LIGHT CURRENT UI-SWITCH (N310) -> DISPLAY BACK LIGHT LEDS
N400 PIN 4	IRONX	IRDA (N400) SHUTDOWN MAD (D200) -> IRDA (N400)
N401 PIN 4	IRDA POWER	2.8V N401 -> IRDA (N400)
R118	PWRONX	POWER ON BUTTON POWER BUTTON (S330) -> CCONT (N100)
R206	SENA	HAGAR (N505) CHIP SELECT MAD (D200) -> HAGAR (N505)
R211	VPP	FLASH PROGRAMMING VOLTAGE N220 -> COMPOMEMORY (D210)
R277	EAD	ACCESSORY DETECTION XMICP -> CCONT (N100)

\*Only in NAM-1.

## Testing

The MCU software enters a local mode at start-up if suitable resistors are connected to the BTEMP and BSI lines.

**NOTE!** Baseband doesn't wake up automatically when the battery voltage is connected. Power must be switched on by

- pressing the Power key or
- inserting a waking pulse BTEMP line or
- connecting a charger

In the local mode the baseband can be controlled through MBUS or FBUS connections by a PC-locals software. Baseband internal connections are tested with selftests if possible.

Parameters cannot be set accurate enough by design because of component tolerances. Due to use of 5% resistor values, the channels of the CCONT A/D converters need to be aligned in the production phase. With in battery voltage tuning the MCU software reads the A/D reading from CCONT at 4.1V and stores this reading to emulated EEPROM memory as a reference point. Another reference point is created by assuming that while the input voltage is zero, A/D reading is also zero. Now the slope is known and A/D readings can be calibrated. Calibration is included in VBATT A/D reading task.

**Troubleshooting**

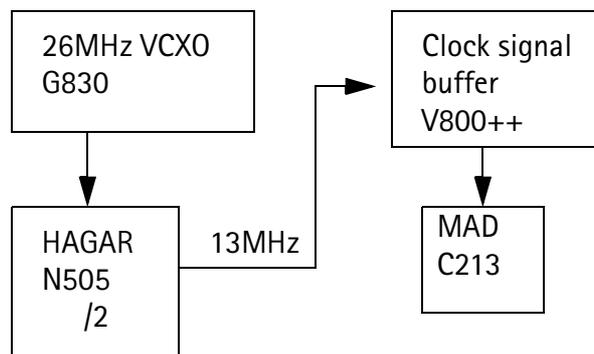
Troubleshooting instructions are divided into following sections:

- How to check/fix the system/sleep clock.
- How to check/fix the power supplies.
- Contact service case.
- How to check/fix the SIM faults.
- How to check/fix the Audio faults.
- How to check/fix the charger faults.

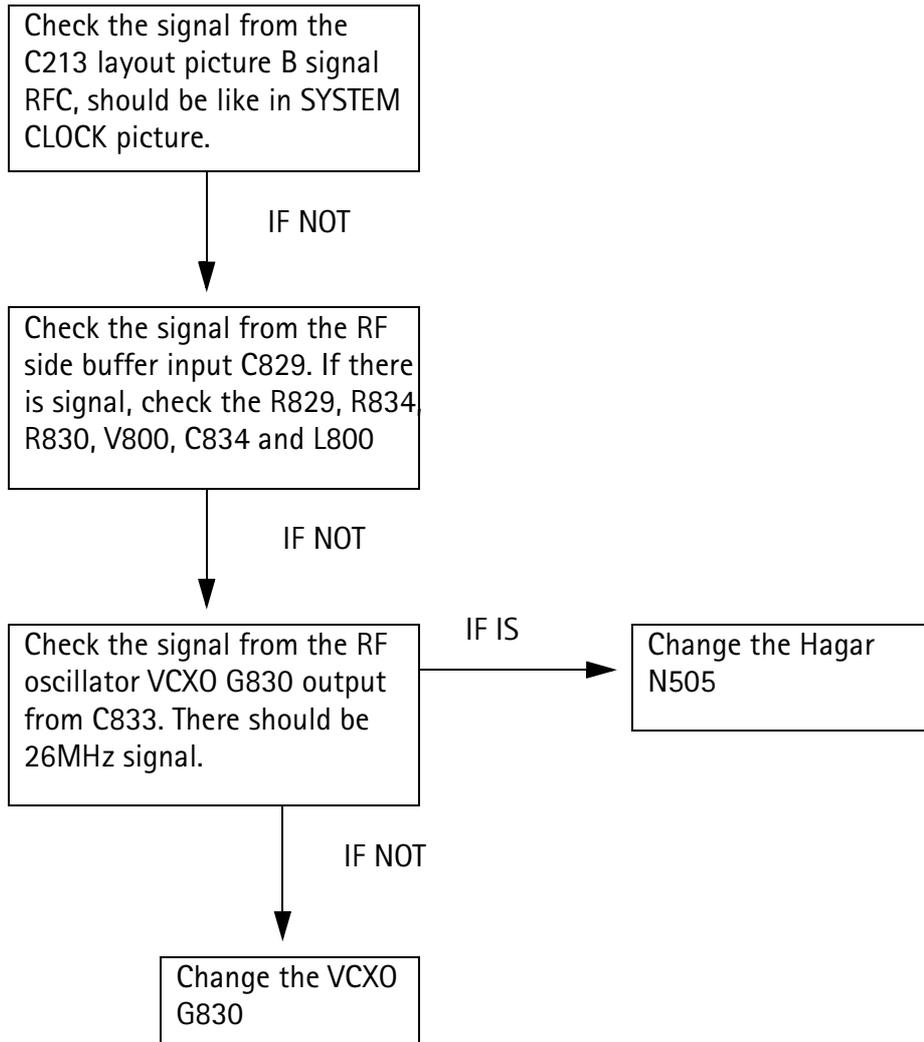
The first thing to do is to carry out a thorough visual check of the module. Make sure that:

- there are no mechanical damages
- solder joints are OK

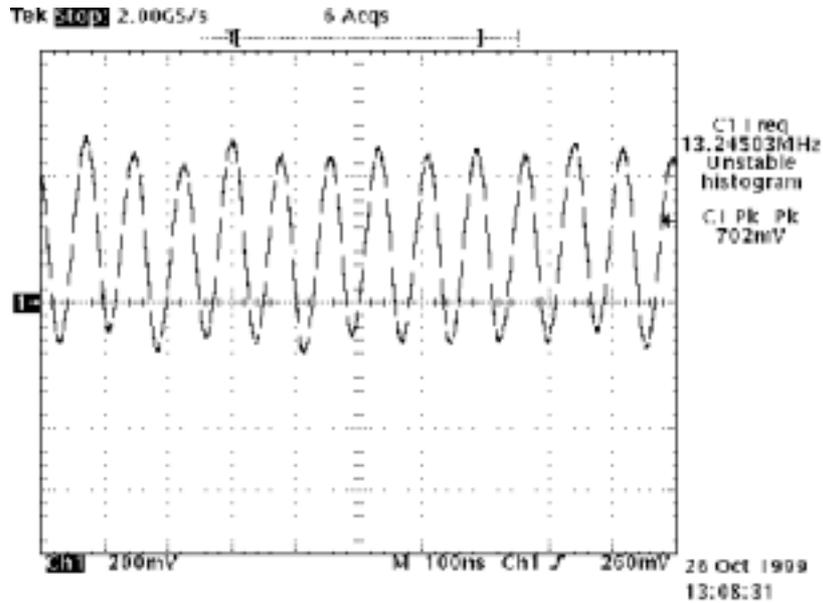
Before changing anything ALL SUPPLY VOLTAGES AND SYSTEM CLOCK / SLEEP CLOCK must be checked.



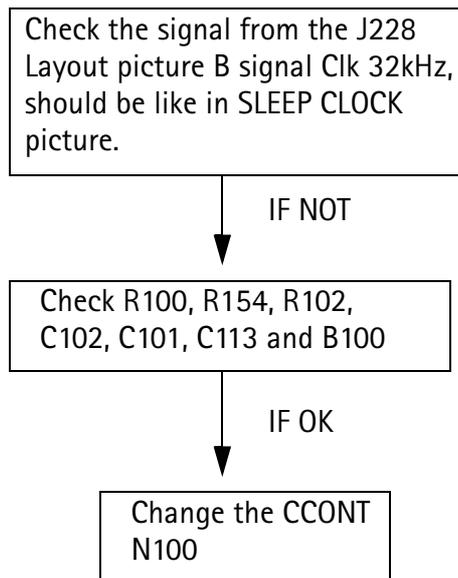
### System Clock



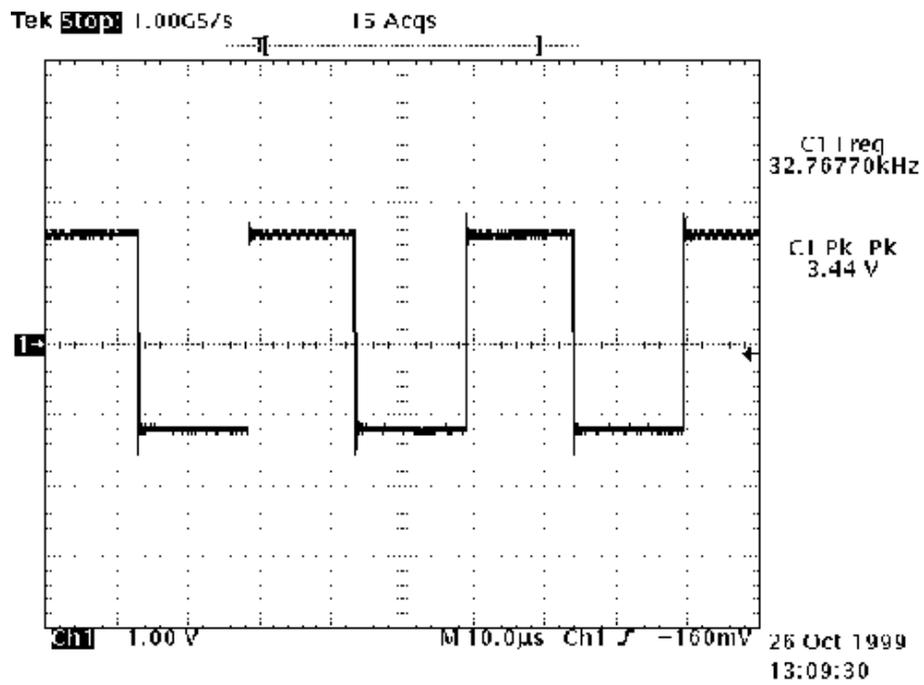
System clock picture



Sleep Clock



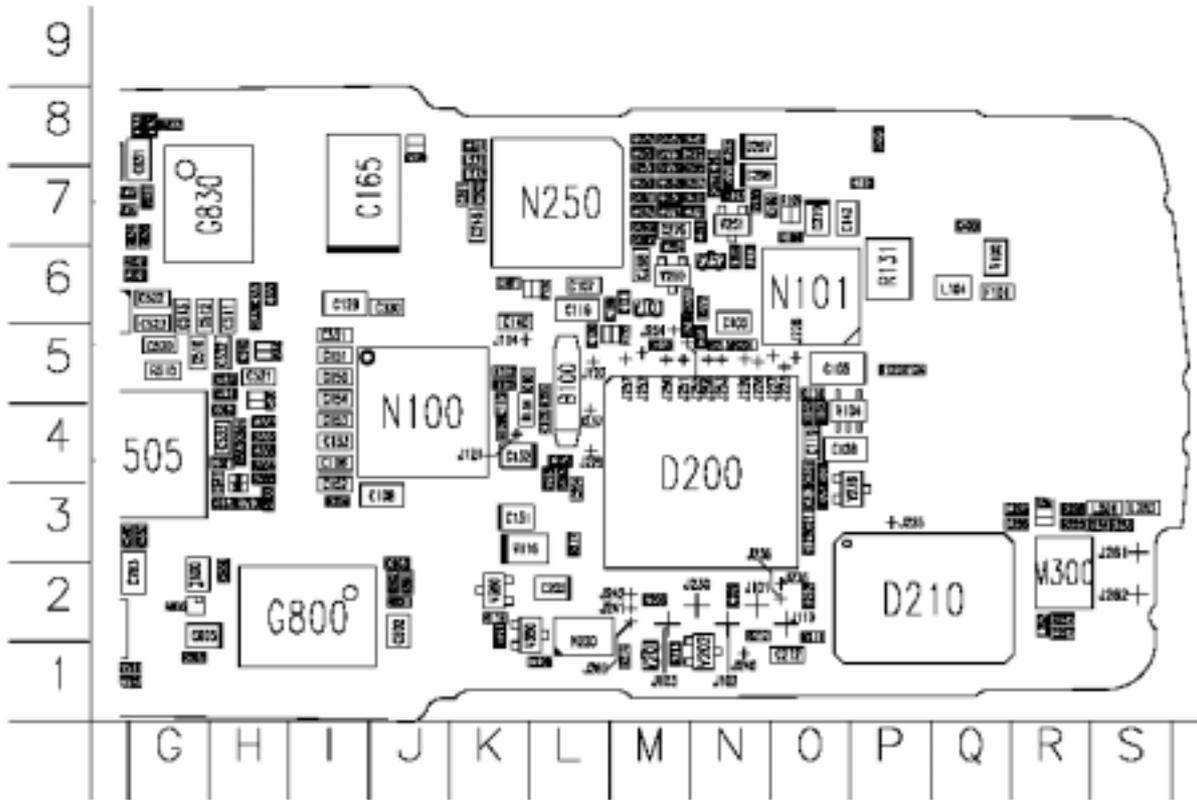
Sleep clock signal



Power Supplies

Measure power supplies. Test points are shown in layout picture A.

Layout A, test points

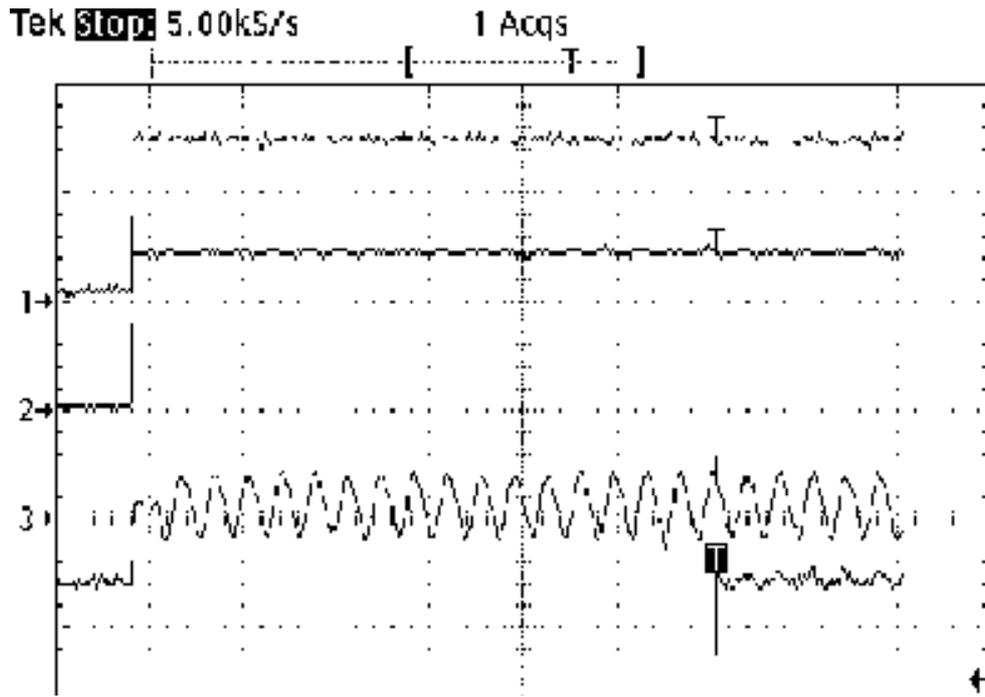




**Power up sequence test:**

Cconts digital parts keep MAD in reset by keeping PURX down for a delay of 62ms.

Start sequence diagram



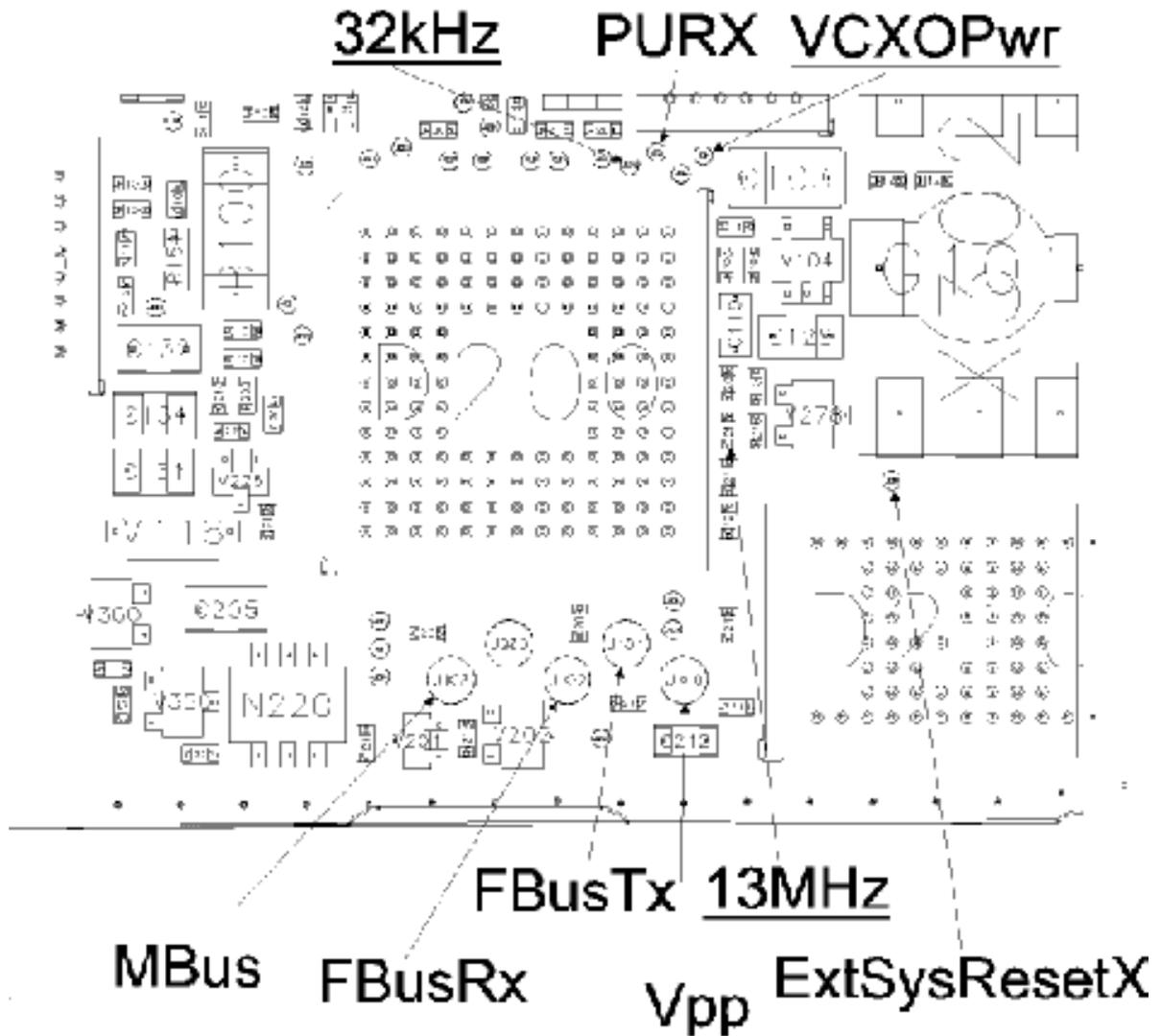
Ch1 = Vbb

Ch2 = VX0

Ch3 = SleepClk

Ch4 = PURX (see picture B)

Test Points B



### Phone is totally dead

The phone doesn't take current at all when the power switch is pressed or when the watchdog disable pin (X001 pin 11) is grounded. Make sure that the battery voltage you use is within the specification, i.e. 3.11 .. 4.2 V. If the voltage is lower, hardware of CCONT (N100) prevents power on.

IF battery voltage is inside the specification Change the CCONT.

### Flash programming fails

The flash programming can be done via panel connector X001 or via dedicated PCB pads. In production, the first programming is done via panel connector. After this, the panel connector is cut away, thus the programming must be done via PCB pads visible through the shield under the battery. The main difference between these is that FLASH-programming voltage is produced differently. The fault finding diagrams for flash programming is shown in the start up sequence picture.

In flash programming error cases the flash programmer can give some information about a fault. The fault information messages could be:

- MCU doesn't boot
- Serial clock line failure
- Serial data line failure
- External RAM fault
- Algorithm file or alias ID not found
- MCU flash Vpp error

### Power doesn't stay on or phone is jammed

If this kind of fault has come after flash programming, there are most probably open joints in ICs. Solder the joints of ICs. Normally the power will be switched off by CCONT (N100) after 30 seconds if the watchdog of the CCONT can not be served by software. This updating can be seen with an oscilloscope at CCONTCSX (J104). In normal case there is a short pulse from "1" to "0" every 8 seconds. The power off function can be prevented by connecting WDDIS (R118 edge side head) to ground.

Because of the underfill, check the supply voltages, clock signals and power up sequence. If power on sequence fails, there are some open connections under MAD or compomemory. If all seems to be correct, it is best way to erase the flash memory and try to put new software to phone.

### Contact Service on the phone display

This fault means that software is able to run and thus the watchdog of CCONT (N100) can be served. Selftest functions are run when power is switched on and software is executed from flash. If any of the selftests fails, a "contact service" text is shown on display.

MCU self tests are divided to those executed while power up (start up tests) and ones that can be executed with connected PC. The tests and included items are as follows:

1. MCU ROM checksum

Calculates 16 bit checksum out of Flash code and compares it to one found in Flash.

Items being checked are:

MAD2 <--> Flash data and address lines, CE0,CE1, WE, BYTE, Vcc, GND, Flash internal functionality

2. MCU RAM interface

3. MCU RAM component

4. MCU EEPROM interface

5. MCU EEPROM component

6. RTC battery

7. CCONT interface

8. A/D converter

9. SW reset

A. Power off

B. Security data

C. EEPROM tune checksum

D. PPM checksum

E MCU download DSP

F. DSP alive

G. COBBA serial

H COBBA parallel

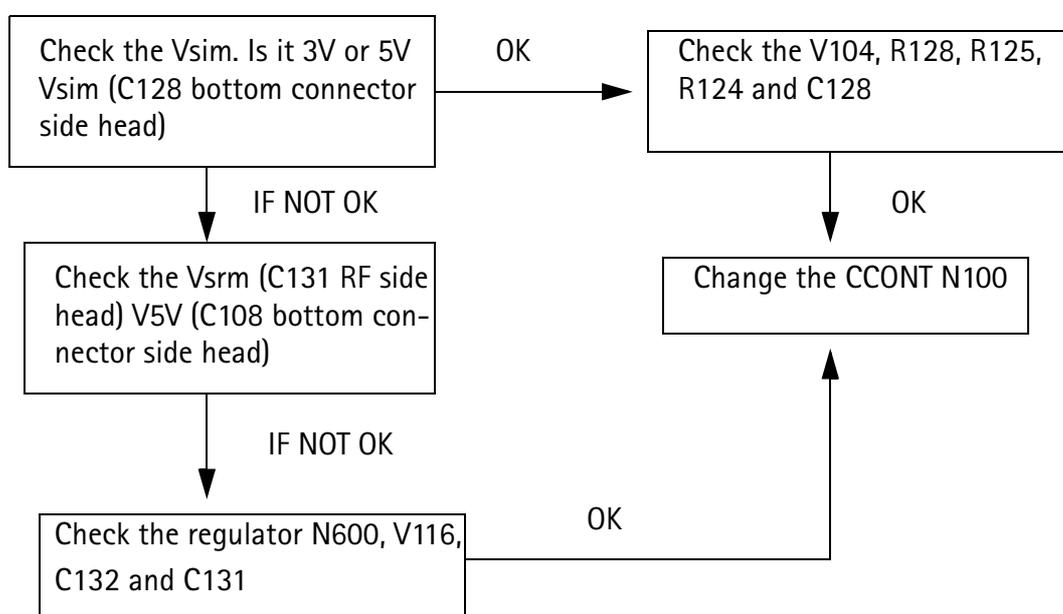
I. EEPROM checksum

K. PPM validity

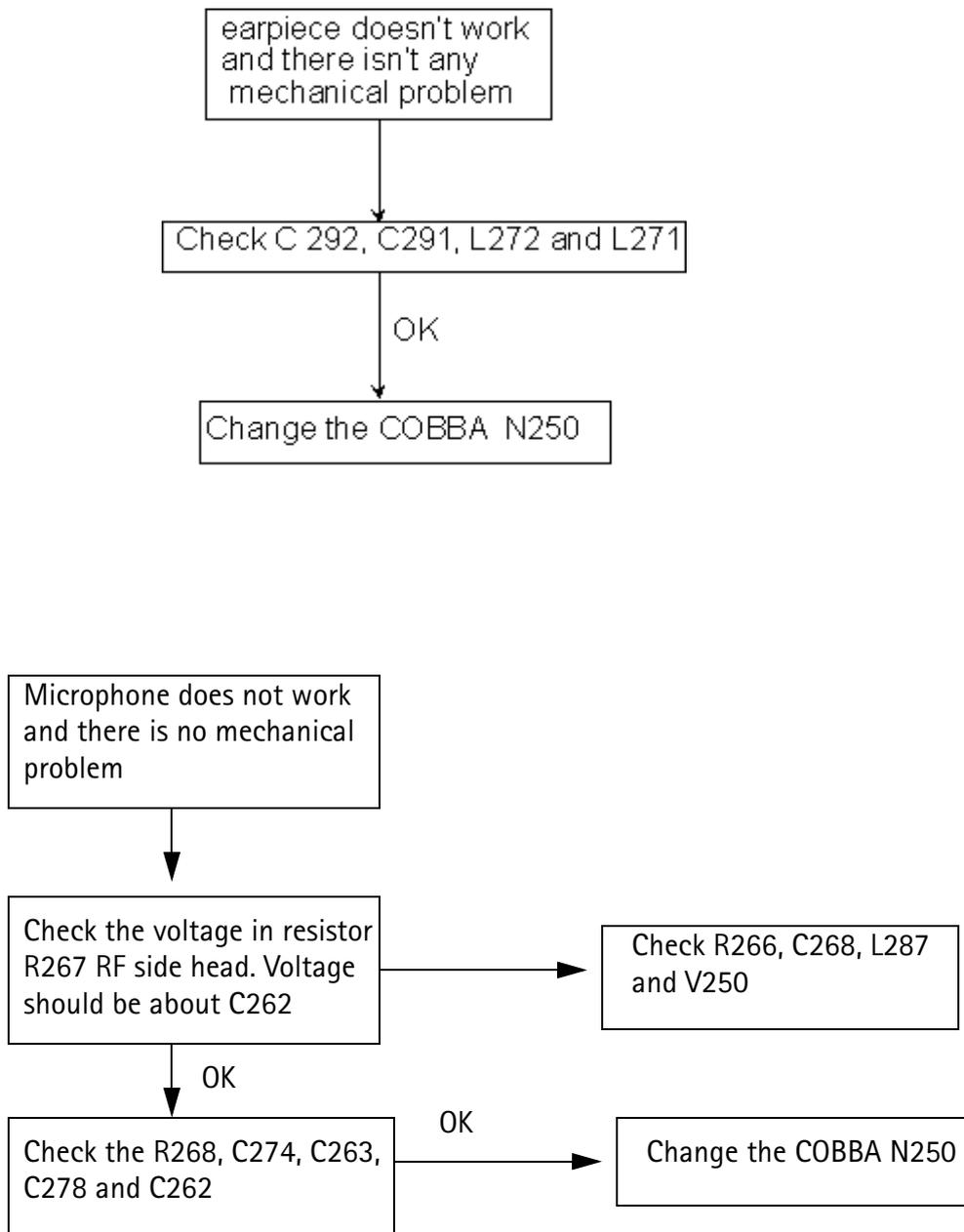
**SIM related faults**

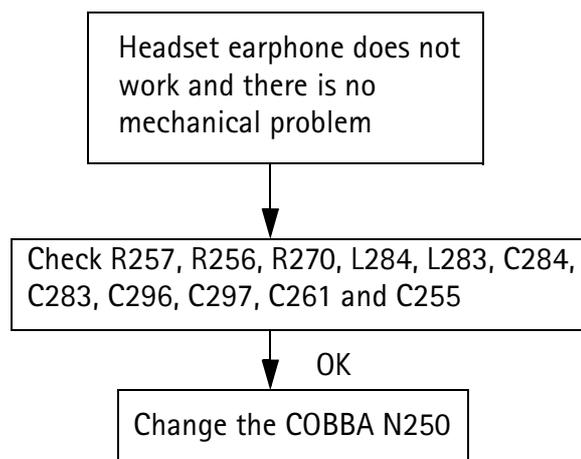
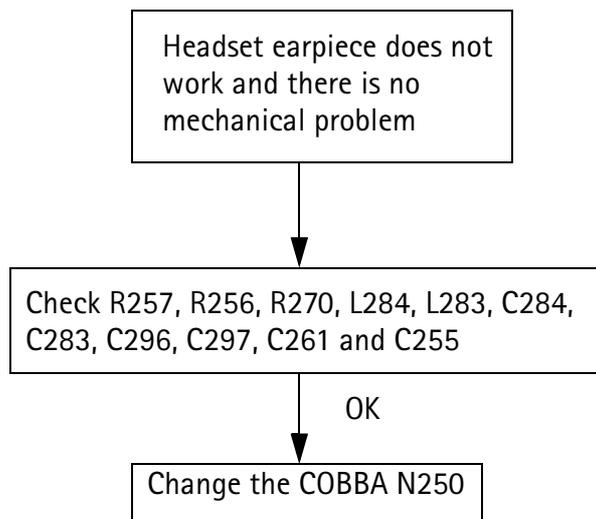
The hardware of the SIM interface from MAD2 (D200) to the SIM connector (X302) can be tested without a SIM card. When the power is switched on and the BSI line is grounded by a resistor, all the used lines (VSIM, RST, CLK, DATA) rise up to 5 V four times. Thus "Insert SIM card" faults can be found without SIM card.

The fault information "Card rejected" indicates that ATR message (the first message is always sent from card to the phone) is sent from card but the message is somehow corrupted, data signal levels are wrong etc. or factory set values (stored to the emulated EEPROM) are not correct.



**Audio faults**





### Charging fault

